

Servicer Performance Report
as of October 3, 2011

Permanent Modification / Second Mortgage Settlement Assistance

Servicer's Name	Servicer's Participation Status	# of Modifications Submitted	# of Modifications Approved	# of Counter Offers Approved	# of Modifications Denied	Type of Loan Government	Type of Loan GSE	Type of Loan Other
Bank of America	Active	13		9	4	4	5	4
Chase Home Finance	In Process	5		2	3	1	2	2
CitiFinancial	Undetermined	1			1			1
GMAC Mortgage	Active	3			3	2		1
IBM Lender Business Process Services	Undetermined	2		1	1		2	
iServe Servicing, Inc.	Active	1	1					1
Litton Loan Servicing	Undetermined	1			1			1
MetLife Home Loans	Undetermined	2		1	1		1	1
National Bank of Arizona	Active	3	2		1			3
Ocwen Loans Servicing LLC	Undetermined	1	1					1
PNC Mortgage	Undetermined	1			1			1
SunTrust Mortgage, Inc.	Undetermined	2		1	1	1		1
USAA Federal Savings Bank	Undetermined	1			1	1		
US Bank Home Loans	Undetermined	4		1	3		1	3
Wells Fargo Home Mortgage	In Process	3		1	2	1		2
Totals		43	4	16	23	10	11	22

Unemployment Assistance

Servicer's Name	Servicer's Participation Status	# of Requests Submitted	# of Requests Approved	# of Requests Denied	# of Requests Withdrawn
American Financial Resources	Undetermined	1	1		
American Home Mortgage Servicing Inc.	Active	4	4		
Bank of America	Active	55	52	2	1
BBandT	Active	1	1		
Cenlar	Active	1	1		
Chase Home Finance	Active	20	20		
CitiFinancial	Active	7	7		
Desert School Federal CU	Active	1	1		
First National Bank of America	Undetermined	1			1
Flagstar	Active	6	6		
GMAC Mortgage	Active	19	19		
Grand Canyon Title Agency	Undetermined	1	1		
IBM Lender Business Process Services	Active	2	2		
iServe Servicing, Inc.	Active				
Litton Loan Servicing	Active	1	1		
MetLife Home Loans	Active	2	2		
Midland Mortgage	Active	4	4		
Nation Star Mortgage	Active	2	1	1	
National Bank of Arizona	Active				
Ocwen Loans Servicing LLC	Active	5	2	1	
One West / Indy Mac	Active	2	2		
PennyMac	In Process	1	1		
PNC Mortgage	Active	4	3	1	
SunTrust Mortgage, Inc.	Active				
US Bank Home Loans	Active	5	3	2	
Wells Fargo Home Mortgage	Active	32	31	1	
West Star Loan Servicing	Active	3	1		2
Zions Bank	Active	1	1		
Totals		181	167	7	2